

Questionnaire of Supplier Self-Assessment

1. Company Data

Company Name:

Address:

Postal Code/Town or City:

Telephone:		Fax:		Telex:	
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Associated Factories (Name/Town or City):

Association to Groups (Name/Town or City):

Total Number of Employees:

Number of Employees in Technical Department:

Number of Employees in Commercial Department

Number of Employees in Quality Assurance Department:

Turnover:

2. Production and Delivery Programs

3. Contacts

Name

Telephone

Telefax

Company Manager:

Sales:

Construction/Development:

Production:

Quality Assurance:

4. QM-System

QM

yes

no

4.1 Does the company have a Quality Management System ?

4.2 Does a Quality Management Manual exist ?

4.3 With which requirements does the QM-System correspond ?

4.4 Which of your products are approved by German Railways (DB AG) ?

4.5 Have you ever been audited by another company ?

4.6 Is your QM-System reviewed and approved by an accredited company ?

4.6.1 If yes, please attach a copy of the certificate.

If you have answered Question 4.6 with Yes, you have now completed the questionnaire.

If you have answered Question 4.6 with No, please continue onto the next question.

4.7 Do fixed guidelines exist for internal procedures and responsibilities ?

4.8 Do you have a procedure for the handling and analysis of customer complaints ?

4.8.1 If Yes, please provide a brief description:

4.9 When do you perform tests ?

upon receipt of goods during production prior to shipment of goods

4.10 What do you test ?

geometry material surface

4.11 How extensive are the tests ?

4.12 Are the devices used for tests checked regularly and these examinations documented ?

yes no

If Yes, at what intervals are the examinations conducted ?

4.13 Are the test reports documented (for items and examination methods)?

yes no

If Yes, which test documentation is archived and for how long ?

4.14 What test devices are used ?

4.15 Is the follow-up of an item by means of the serial number guaranteed ?

yes no

Department

Date

Signature

company stamp